



# Doorstep Sellers: How can you tell if they are genuine?

## You can't

Trading Standards has dealt with many cases of people who have lost a lot of money because they did business at the door. A man in Wollaton was quoted £80 to tarmac his drive, but was then charged £80 a square metre. A woman in Forest Town paid over £200,000 for work worth less than £6,000.

- Never employ traders who cold-call or buy anything on the doorstep. You don't know anything about them. You don't know if their address or phone number is real.
- You may think it's easy to employ someone who calls on you - but it could cause a lot of problems and it is difficult to trace most doorstep callers again.
- You may be overcharged or have problems with the quality.

- The best advice is not to buy from a business you don't know. Conmen don't look or act like rogues.
- You can protect yourself very simply by never buying at the door.

## Make sure you can trust any trader you do business with.

**Ask friends or relatives to recommend businesses they trust.**

**Use Buy With Confidence, the local approved trader scheme run by Trading Standards. Find a trader by calling Consumer Direct on 08454 040506 or on the website [www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk)**

**You can call Consumer Direct for advice on doorstep sellers or to report problem traders.**

## Greater Nottingham Doorstep Crime Partnership

local organisations working together to tackle doorstep crime